



SCOTT & WHITE Healthcare

Revised February 2014

About Scott & White Healthcare

Scott & White Healthcare is a non-profit collaborative health care system established in 1897 in Temple, Texas. Among the leading health systems encompassing one of the nation's largest multi-specialty group practices, Scott & White provides personalized, comprehensive health care enhanced by medical education and research. Scott & White Healthcare includes 13 acute care hospital sites, one emergency hospital site, one additional announced facilities, and over 140 clinics at more than 70 primary care and specialty clinic locations throughout Central Texas providing adult and pediatric care in 46 medical specialties, and a 217,000+-member health plan.

Mission & Vision

Mission: To provide the most personalized, comprehensive and highest quality health care, enhanced by medical education and research.

Vision: To be the most Trusted and the most Valued name in American Healthcare.

Level I Trauma Center

Scott & White Memorial Hospital in Temple is the only Level I Trauma Center between Dallas and Austin.

Research and Education

- ▶ Scott & White is the principal clinical research and education campus for The Texas A&M Health Science Center (HSC) College of Medicine and an affiliated teaching site for the Central Texas Veterans Healthcare System.
- ▶ A partner in the state's first Health and Bioscience District with the District and Temple College; is part of a unique effort to train high school and college students in the fields of health and science through the Texas Bioscience Institute.
- ▶ \$15 million in research annually
- ▶ 200 research publications (FY 2012)
- ▶ More than 600 research studies, including clinical trials; more than 120,000 square-feet of bench research space
- ▶ Affiliated with more than 50 allied health programs

At a Glance

- ▶ Founded in 1897
- ▶ More than 1,200 physicians and scientists
- ▶ 44,902 surgeries (FY 2013)
- ▶ 2.6 million patient visits (FY 2013)
- ▶ 53,361 discharges (FY 2013)
- ▶ More than 14,000 employees
- ▶ More than 300 medical residents and fellows in training
- ▶ 35 ACGME accredited residency and fellowship programs; 15 non-ACGME physician and clinical doctorate programs

System Organization

- ▶ **Scott & White Healthcare:** Scott & White's main campus at 2401 S. 31st Street in Temple includes: **Scott & White Memorial Hospital - Temple** (636 beds), Scott & White Clinic, Center for Diagnostic Medicine, Scott & White Pavilion (outpatient surgery center, Eye Institute and Pain Clinic), Pediatric Ambulatory Clinic, Mental Health Clinic, Medical Research Building, Medical Education Building, the **Roney Bone & Joint Institute** and supporting labs and facilities.
- ▶ **Temple West Campus: Scott & White Continuing Care Hospital** (50-bed, long-term acute care hospital), the Scott & White Cancer Research Institute, the Texas A&M Health Sciences Center College of Medicine Institute for Regenerative Medicine at Scott & White, Scott & White Health Plan and the Texas Bioscience Institute.
- ▶ **Scott & White Hospital - Taylor:** 25-bed critical access hospital
- ▶ **McLane Children's Hospital Scott & White:** First stand-alone pediatric hospital between Austin and Dallas; 112 inpatient beds (64 medical/surgical/ICU and 48 neonatal ICU).
- ▶ **Scott & White Hospital - Round Rock:** 130-bed hospital with a specialty clinic, serving the Williamson and North Travis county region.

- ▶ **Cedar Park Emergency Hospital:** 7-bed emergency department and eight inpatient beds.
- ▶ **Scott & White Hospital - College Station:** 119-bed hospital with eight regional clinics.
- ▶ **Scott & White Hospital - Brenham:** 60-bed hospital with two regional clinics.
- ▶ **Scott & White Hospital - Llano:** 30-bed hospital with six regional clinics.
- ▶ **Hillcrest Baptist Medical Center:** 237-bed hospital with eight regional clinics (which is co-located with the **Baylor Scott & White Cancer Center**)
- ▶ **Hillcrest Baptist Medical Center - Herring Avenue:** a combined 53-bed post-acute care rehabilitation hospital and 20-bed skilled nursing facility
- ▶ **Scott & White also has affiliations or management agreements with four other Central Texas hospitals:**
Metroplex Adventist Hospital in Killeen, Rollins Brook Community Hospital in Lampasas, and Coryell Memorial Hospital in Gatesville.
- ▶ **Clinic Network:** More than 70 primary, specialty and urgent care clinic locations throughout Central Texas providing adult and pediatric care in 46 medical specialties.

Community Impact

Scott & White employs more than 14,000 people, including more than 2,800 nurses and 465 allied health professionals. The system contributes more than \$328 million annually (FY 2011) in combined community benefits: \$143 million charity care, \$101.9 million in Medicare/unreimbursed costs of care, \$43.5 million education, \$9.2 million research, \$27.5 million subsidized services, \$3 million community health improvement services, and thousands of volunteer hours in medical and community activities

Centers of Excellence

Cancer Institute: The Scott & White Cancer Institute includes the *Cancer Treatment Center*, the *Cancer Research Institute* and the *Drug Development Institute*. The Cancer Institute has 12 multidisciplinary, site-specific cancer teams and is one of only 21 academic health centers in the country designated as a Siemens One Center. State-of-the-art technologies include Mammosite[®], da Vinci[®] Si HD Surgical System, Intensity-Modulated Radiation Therapy (IMRT), and the Novalis Tx[™] radiosurgery platform. The Cancer Institute has received *Approval with Commendation* as a Teaching Hospital Cancer Program by the American College of Surgeons Commission on Cancer. Scott & White is also home to the only Accredited Breast Cancer Center in Central Texas as designated by the American College of Surgeon's National Accreditation Program for Breast Cancer Centers.

Bone & Joint Institute: The Scott & White Bone and Joint Institute is comprised of experts in the fields of joint replacement, spinal surgery, foot and ankle surgery, hand surgery, pediatric and oncologic orthopedics, sports medicine, orthopedic trauma and medical orthopedics.

Heart & Vascular Institute: Scott & White has been consistently listed in Thomson Reuters 100 Top Hospitals[®]: Cardiovascular Benchmarks, and is one of three facilities in the state that performs the MAZE procedure to treat atrial fibrillation. Scott & White surgeons were the first in Central Texas to use the Gore thoracic endograft stent to treat aortic aneurysms.

Neuroscience Institute: The multidisciplinary Neuroscience Institute at Scott & White combines health care experts in neurology, neurosurgery, neuroradiology and neuropsychology to treat patients with neurological disorders and conditions.

Other Centers for Specialized Care

McLane Children's Hospital Scott & White: The staff of McLane Children's Hospital is committed to assuring the best possible outcome for each child entrusted to its care. On July 12, 2011, a 20-year partnership agreement with Texas Children's Hospital was signed to provide a greater scope of pediatric health services to Central Texas.

Eye Institute: The Eye Institute physicians are fellowship-trained in all 11 subspecialty fields of ophthalmology, which include vitreoretinal, glaucoma, oculoplastic, pediatric, neuro-ophthalmology, corneal and external disease, refractive surgery, and ophthalmic pathology.

Philanthropy

As a charitable non-profit hospital, generous support helps ensure that the highest quality of health care continues to thrive in Central Texas. To make a gift, contact the Scott & White Healthcare Foundation at 800-293-4483 or visit us on the Web at <http://foundation.sw.org>

Connecting with Scott & White

Web: sw.org
 Community Blog: community.sw.org
 Thrive! Healthy Children Blog: blog.swchildrens.org
 News Blog: news.sw.org
 Flickr: flickr.com/photos/swhealthcare
 YouTube: youtube.com/scottwhitehealthcare
 Facebook: facebook.com/Scott.White.Healthcare
 McLane Children's Hospital Facebook: facebook.com/Childrens.Hospital.Scott.White
 System Twitter: [@swhealthcare](https://twitter.com/swhealthcare)

Recent Awards & Recognitions

Revised May 2013

- ▶ 100 percent accreditation survey score by the National Committee for Quality Assurance
- ▶ Neonatal Intensive Care Unit (NICU) at McLane Children's Hospital Scott & White among top 10 percent of NICUs in nation, as rated by the Vermont-Oxford Network; second consecutive year with zero central line infection rate
- ▶ 2013 – *Hillcrest Baptist Medical Center - Waco*: "Get with The Guidelines Gold Plus Stroke Award" from the American Heart Association and the American Stroke Association; second consecutive year. The designation recognizes hospitals for success in using Get With The Guidelines to improve quality of care for heart disease and stroke patients.
- ▶ 2012/13 – *Scott & White Memorial Hospital – Temple*: Consumer Choice Award from National Research Corporation; ninth consecutive year
- ▶ 2012/13 – *Scott & White Memorial Hospital - Temple*: Named among the nation's Best Regional Hospitals by U.S. News & World Report (Prairies and Lakes region); second consecutive year
- ▶ 2012 – *Scott & White Health Plan*: Highest-ranked Medicare HMO in Texas (national rank of 44); highest-ranked private HMO in Texas (national rank of 161) by the National Committee for Quality Insurance
- ▶ 2012 – *Scott & White Memorial Hospital - Temple*: One of six and only hospital in Texas designated by Walmart as a Center of Excellence (for spine and heart)
- ▶ 2012 – *Scott & White Hospital – Brenham*: 2011 Top Performer on Key Quality Measures (pneumonia, surgical care) by The Joint Commission
- ▶ 2012 – *Scott & White Hospital – Round Rock*: 2011 Top Performer on Key Quality Measures (heart attack, heart failure, pneumonia, surgical care) by The Joint Commission
- ▶ 2012 – *Scott & White Memorial Hospital – Temple*: Certification for heart transplant program from the Center for Medicare Services (CMS).
- ▶ 2012 – *Scott & White Memorial Hospital – Temple*: Named to Top 100 Hospitals list by Thomson Reuters; eighth time to make national listing
- ▶ 2012 – *Scott & White Memorial Hospital – Temple, Scott & White Hospital – Llano, Scott & White Hospital – Brenham, Hillcrest Baptist Medical Center - Waco*: Recipients of Texas Health Care Quality Improvement Award
- ▶ 2012 – *Scott & White Hospital – Round Rock*: Certified Chest Pain Center with Percutaneous Coronary Intervention (PCI) from the Society of Chest Pain Centers
- ▶ 2012 – *Scott and White Center for Rehabilitative Medicine at Hillcrest*: Full three-year accreditation for General Inpatient Medical Rehabilitation – Adults, General Inpatient Medical Rehabilitation – Children/Adolescents and Stroke Specialty Program by the Commission on Accreditation of Rehabilitation Facilities (CARF)
- ▶ 2012 – *Scott & White Memorial Hospital – Temple, Scott & White Hospital – Round Rock*: Two of the first five hospitals in the nation to receive American Heart Association's Mission:Lifeline Heart Attack Receiving Center accreditation, in recognition of meeting or exceeding quality of care measures for patients experiencing the most severe type of heart attack (STEMI). Scott & White Hospital – Round Rock was the first hospital in the country to receive the new designation.
- ▶ 2012 - *Scott & White Hospital – Round Rock*: Honor Roll site status from the American Stroke Association's Target:Stroke program, a national quality improvement campaign to improve outcomes for ischemic stroke patients; one of 10 hospitals in the state and only hospital in Central Texas to receive award
- ▶ 2012 - *Scott & White Hospital – Round Rock, Scott & White Memorial Hospital – Temple, Hillcrest Baptist Medical Center - Waco*: Get With The Guidelines-Stroke Gold-Plus Award from the American Heart Association and American Stroke Association. The designation recognizes hospitals for success in using Get With The Guidelines to improve quality of care for heart disease and stroke patients.
- ▶ 2012 - *Scott & White Memorial Hospital – Temple*: Platinum Performance Achievement Award from the ACTION Registry-Get With The Guidelines of the National Cardiovascular Data Registry. The award recognizes health care provider teams that consistently treat heart attack patients according to the most current, science-based guidelines.
- ▶ 2011 - *Scott & White Memorial Hospital - Temple*: Ventricular Assist Device (VAD) Certification from The Joint Commission
- ▶ 2011 - *Scott & White Memorial Hospital - Temple*: Cardiac catheterization laboratory credentialed by the Accreditation for Cardiovascular Excellence (ACE); first hospital in state of Texas and fourth in nation to receive accreditation status
- ▶ 2011 – *Hillcrest Baptist Medical Center - Waco*: Accredited by the American College of Radiology (ACR) in Breast MRI, CT, Ultrasound, Nuclear Medicine and PET/CT at the Hillcrest Imaging Center. Hillcrest is one of only 16 current facilities in the state of Texas to have this distinction.
- ▶ 2011 - *Scott & White Healthcare System*: Partner in the High Value Healthcare Collaborative (HVHC), a group of eight health systems demonstrating how to improve health care, lower costs and move best practices out to the national provider community.

Recent Awards & Recognition (cont.)

- ▶ **2011 - Scott & White Healthcare System:** Top 100 Most Integrated Health Networks (IHN) by SDI, a healthcare market insight and analytics firm. SDI's annual report, regarded as the nation's premier rating system, evaluates IHNs on their performance and degree of integration.
- ▶ **2011 - Scott & White Memorial Hospital - Temple:** Mission:Lifeline Bronze Award for Quality Achievement by American Heart Association. Mission:Lifeline is designed to save lives by closing the gaps that separate STEMI (ST-Elevation Myocardial Infarction) patients from timely access to appropriate treatment.
- ▶ **2011 – Hillcrest Baptist Medical Center - Waco:** Recognized by the Texas Governor's Committee on People with Disabilities (GCPD), in partnership with the Texas Registered Accessibility Specialists Association (TRASA), in the category of "Medical and Health Services.". Received one of only three awards presented.
- ▶ **2011 – Hillcrest Skilled Nursing Facility - Waco:** Awarded a 5 Star Rating by The Centers for Medicare and Medicaid Services (CMS) in the areas of Overall Quality, Health Inspection and Staffing placing Hillcrest in the top 10% of Nursing Care facilities in the United States.
- ▶ **2011 - Scott & White Healthcare Home Care – Temple and Taylor:** HomeCare Elite list of nationwide home health providers, recognizing the top 25 percent of the 11,000+ eligible Medicare participating agencies in the areas of quality of care, process measure implementation and financial performance. Scott & White has been included on the list four times in the last five years.
- ▶ **2011/12 - Scott & White Memorial Hospital – Temple:** Consumer Choice Award by National Research Corporation (eighth consecutive year)
- ▶ **2010 - Glenda Tanner Vasicek Cancer Treatment Center at Scott & White Memorial Hospital - Temple:** Outstanding Achievement Award for Teaching Hospital Cancer Program from the Commission on Cancer of the American College of Surgeons. Only Texas cancer facility to receive this award.
- ▶ **2010 - Neuroscience Institute at Scott & White Memorial Hospital – Temple:** Designated a Neuroscience Center of Excellence by NeuStrategy, a strategic, financial and operational support organization for health systems, physician practices and industry vendors.
- ▶ **2010 - Breast Cancer Clinic at Scott & White Cancer Center (Temple):** Full three-year accreditation by the National Accreditation Program for Breast Center (NAPBC), a program administered by the American College of Surgeons.
- ▶ **2010 – Cardiac Rehabilitation Program at Scott & White Memorial Hospital – Temple:** Accreditation from the American Association of Cardiovascular and Pulmonary Rehabilitation (AACVPR).
- ▶ **2009 - Scott & White Hospital - Round Rock and Scott & White Memorial Hospital - Temple:** Texas Health Care Achievement Award from TMF Health Quality Institute, the Medicare Quality Improvement Organization for Texas
- ▶ The following facilities are accredited by The Joint Commission: Scott & White Hospital – Temple, Scott & White Hospital – Round Rock, Scott & White Hospital – Taylor, Scott & White Hospital – Brenham
- ▶ The following facilities are accredited by The Joint Commission as Primary Stroke Centers: Scott & White Memorial Hospital – Temple, Scott & White Hospital – Round Rock, Hillcrest Baptist Medical Center